



01 Go Flip Gym – Exclusion of liability

- All Participants upon booking acknowledge and must follow the Go Flip Gym general safety rules.
- The Go Flip Gym Pro arena is strictly for participants 13 years old and above and those below will not be permitted entry. An ID card must be presented at the reception for proof of age. Participants below the age of 13 must have a parent/guardian present who acknowledges and understands the Go Flip Gym general safety rules.
- A parent/guardian must accompany children below the age of 4 into the trampoline facility.
- All participants upon booking, both online and walk-ins, accept that activities at Go Flip Gym may involve risk that result in injury.
- Go Flip Gym takes no responsibility for incidents that occur due to participants not following the safety and activity rules.
- Go Flip makes no assessment of the participants health before entry. This must be done by the participant themselves or their parent/guardian and Go Flip Gym takes no responsibility for any complications that may occur as a result.
- Go Flip Gym takes no responsibility for the supervision of any participants outside the boundaries of the activity they are participating in.
- Go Flip Management take no responsibility for lost, damaged or stolen items on the premises.
- Go Flip is not liable and takes no responsibility for any incidents that occur on the premises.

02 General Terms and Conditions

- Session times are for 1,2 or 3 hours and start at the beginning of each hour. No extensions will be given for late arrivals and participants are expected to arrive on time for their session.
- Hours booked must be used consecutively within the determined time slot.
- Pregnant women and those with physical injuries are advised to not partake in Go Flip Gym activities.
- Participants must have their session stickers on them during entry and throughout the activity period.
- Bookings are not transferable or refundable.
- No food or drinks are allowed inside the trampoline area.
- Management retains the right of admission and those who are deemed unsuitable for activities will not be permitted entry.
- Aggressive behavior or bad language towards customers or staff will not be tolerated.
- Participants must follow instructions and requests of the staff. Failure to comply to the rules may result in removal from the premises.
- Opening hours and prices may change without prior notice.
- Other terms and conditions may apply.

03 Booking online through Our Website

- All information submitted during the booking process must be deemed true in order to be allowed entry.
- Those under the age of 18 are prohibited to register as a user on our website. They are also not allowed to book or conduct any transactions.
- Participants that booked online for the Pro Arena must be 13 years old and above, validated by ID card at the reception area during check in. Those who do not meet the minimum age requirement will not be permitted entry to the Pro Arena, instead they may have the option to enter the Amateur arena, if the capacity permits.
- The cardholder must retain a copy of transaction records and merchant policies and rules. Bookings are not transferable and non-refundable.

04 Method Of Payment

- We only accept card payments both online and at the Go Flip facility for walk-in bookings.
- Cash is not accepted.
- We accept Mastercard/Visa Debit and Credit cards for online bookings and walk-ins.

05 Cancellation & Refund Policy

- Go Flip Gym takes no responsibility for stolen or lost tickets
- No refunds or tickets transfers allowed
- Those who booked for the Pro-Arena under the age of 13 will automatically be transferred to the amateur arena, if capacity permits

- ✓ I acknowledge that I have carefully read this disclaimer and release and fully understand that it is a release of all liability and waiver of any right that I may have on behalf of myself and/or my dependents to bring legal action or assert a claim for death, injury or loss of any kind against Go Flip Gym. Should any claim be made.
- ✓ I understand and agree that I will be responsible for all attorney's fees and defense costs incurred by Go Flip Gym in connection with or in defense of that claim.

